

Natural Stone Mosaic Installation & Care Guide



Natural Stone is subject to variation in colour, veining & texture, this is the beauty of natural stone. Pits, holes, irregularities and variation in colour make each piece unique.

Installation

All substrates should be clean, sound and free from dust, oils, contaminants or other materials that may affect adhesion. Substrates should be prepared in accordance with the adhesive manufacturer's installation requirements.

We recommend using a **white adhesive suitable for natural stone**. Please consult your preferred adhesive supplier for advice on the most appropriate product for the substrate and application.

In wet areas such as shower bases, we recommend applying adhesive to both the substrate and the back of each mosaic sheet (back-buttering) to achieve maximum adhesive coverage, particularly where mesh-mounted mosaics are being installed.

Prior to grouting, we recommend cleaning the stone using a PH-neutral cleaner and allow it to dry. Do not use acidic or highly alkaline cleaners, as these may etch, discolour or otherwise alter the surface of natural stone. Apply a suitable penetrating natural stone sealer in accordance with the sealer manufacturer's instructions. This pre-grout sealing helps reduce grout staining and makes grout residue and haze easier to remove.

We recommend using an **unsanded or other grout specifically suitable for natural stone**, particularly on softer or polished surfaces where abrasive grout may cause scratching. Dark or highly pigmented grout, particularly black grout, are not recommended but if used should be tested carefully before use with light-coloured marble or other porous natural stone, as staining may occur.

After grouting, clean the mosaics with a pH-neutral cleaner and allow the stone to dry completely. A further application of penetrating natural stone sealer may then be applied, where required, in accordance with the sealer manufacturer's recommendations. This will provide ongoing protection against staining to the stone and grout.

If silicone is required, use a **neutral-cure silicone suitable for natural stone**. Acid-cure silicone should not be used, as it may cause staining or damage to some natural stones.

Care

For ongoing care, clean with pH-neutral products formulated for natural stone. Avoid acidic, abrasive or harsh chemical cleaners. Periodic resealing may be required depending on the stone, location, level of use and sealer selected. Eg. a shower base with frequent use of shampoos and cleaning products will degrade the sealer more rapidly than a laundry splashback area with minimal use.

If there is any uncertainty regarding installation, grouting, sealing or cleaning, we recommend carrying out a small test area first. No claims can be accepted once product is installed.