NATURAL STONE MOSAICS AND TILES

Natural Stone is subject to variation in colour, veining & texture, this is the beauty of natural stone. Pits, holes, irregularities and variation in colour make each piece unique. We recommend you check product before installation, open various boxes until a desired blend is achieved.

No claims will be accepted once product is installed.

INSTALLATION

All substrates should be free from contaminates and prepared according to the adhesive manufacturers installation specifications.
We recommend use of a white adhesive suitable for natural stone, please refer to your preferred adhesive supplier.
 In areas such as shower bases, we recommend that stone mosaics on sheets should have adhesive applied (buttered) on the back of each sheet as well as on the base, to get maximum coverage of adhesive on the meshed surface.
Prior to grouting, clean stone with a neutral cleaner, never use acidic or high alkaline cleaners as they will alter the surface of the product. Apply one coat of a natural sealer with a lamb's wool applicator or soft cloth. Buff off any excess sealer 15 minutes after applying, this will protect the stone from grouting stains and allows easier removal of grout haze.
Unsanded grout is recommended as it will not scratch the surface. It is not recommended to use black grout on light marble.
After grouting, clean mosaics with a neutral cleaner and allow to dry completely before applying natural sealer, this will protect against staining.
If silicone is required do not use acid cure silicone, only neutral cure silicone is recommended.
If unsure regarding laying, grouting, sealing, or cleaning natural stone, we recommend doing a test prior to application.

ONGOING MAINTENANCE:

 Do not use any acid-based cleaners, strong alkaline cleaners, or cleaners that may contain abrasive chemicals. Only neutral cleaners (i.e. dishwashing detergent) are recommended.
Avoid metal scourers, always use a soft, clean cloth.
A sealer may need to be periodically reapplied depending on use and application.